UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S) Gorday et al. Confirmation No.: 7030

APPLN. NO.: 10/660,937 EXAMINER Frank Duong

DATE FILED: September 12, 2003 ART UNIT: 2616

TITLE: Apparatus and Method for Mixed-Media Call Formatting

PRELIMINARY AMENDMENT

Mail Stop AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action comprising a Notice of Allowance dated April 18, 2008, please consider the above-identified application as follows:

Previous amendments to the claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 11 of this paper.